

## Quality and Environment Policy

TO ALL EMPLOYEES  
CONTRACTORS  
AND STAKEHOLDERS

Targa Telematics S.p.a. Is a major international company active in the field of applied computing. Currently, our business is focused on the development of Solutions enabling connection and communication with, from and between objects (IoT), value-added services therefore that save time, energy and money: knowing the geographical position of people, vehicles and things helps create opportunities, solve problems and satisfy needs.

In order to consolidate our position with regard to quality and customer service, in the past we decided to adopt standards that aim to guarantee our products and services vis-a-vis Customers, implementing a Quality Management System in accordance with the UNI EN ISO 9001:2015 standard. Now it is time to go a step further, incorporating the requirements of the worldwide reference standard for environmental management, UNI EN ISO 14001:2015. It is undeniable, moreover, that the solutions we develop have a beneficial effect on the health of the Earth by improving the efficiency of vehicles and equipment, reducing the consumption of natural resources, limiting air pollution, and optimizing asset management.

Our Company is strongly committed to compliance with all applicable regulations and laws, and in particular with the technical standards prescribed for vehicles and related equipment and with environmental standards.

Our Integrated Quality and Environment Management System ensures: • **STANDARDIZATION OF THE QUALITY LEVEL** • **COST REDUCTION** • **INCREASED COMPETITIVENESS** • **CONTINUOUS IMPROVEMENT OF QUALITATIVE AND ENVIRONMENTAL PERFORMANCE** • **CONSTANT REVIEW OF THIS POLICY, TAKING CORPORATE CHANGES INTO ACCOUNT** • **IMPROVEMENT OF THE CORPORATE IMAGE**. To be effective in change, it is essential to share common values, values that represent the identity of Targa Telematics S.p.a., and that are the natural basis for the conduct of all members of our organization. Full adherence to them constitutes, for all of us, a goal to be achieved, through everyday conduct, both at the individual and group level.

**OUR VALUES TOWARD THOSE OUTSIDE THE COMPANY ARE: STRONG FOCUS ON CUSTOMER SATISFACTION THROUGH THE CREATION OF MEASURABLE AND CONTINUOUS VALUE FOR THE LATTER.**

We believe that the key to success in a highly competitive environment is Customer Satisfaction through the above attitude, identifying and suggesting what the Customer needs for its business model. The Customer will be our main reference in making business decisions, whether strategic or operational. We will listen to Customers and strive to meet their needs and expectations. We will operate in business relationships from a partnership perspective, based on the maintenance of commitments taken, the concreteness of relationships, and the realization of common benefits. **LOYALTY, INTEGRITY AND HONESTY**. We will work with companies and people according to the highest ethical standards. **CORPORATE IDENTITY**. We want to be recognized as a solid, reliable, and compact organization by all our stakeholders, and we will work hard to consolidate this image. **ENVIRONMENTAL FRIENDLINESS**. We have a duty to identify significant environmental aspects and potential impacts, take appropriate preventive measures, train the personnel involved at all levels, and constantly monitor results. We also aim to optimize the consumption of energy and natural resources in the belief that everyone must do their part to safeguard the Planet.

**OUR VALUES TOWARD THOSE INSIDE THE COMPANY.** We want everyone's decisions, actions and conduct to be oriented toward and aimed at corporate profitability and cost reduction, through the achievement of

results defined with everyone's contribution, for which everyone must be accountable for implementation of that which is under their responsibility and dedicate personal commitment to the process of continuous improvement, each according to their attributions and skills. **TEAM SPIRIT.** We want a sense of belonging to the company to be developed through team spirit and mutual cooperation. **FOCUS ON SERVICE.** Every activity is part of a process and every process has a Customer; our colleagues are Customers, and therefore resources to be respected and valued. **FOCUS ON CHANGE.** Targa Telematics S.p.a. is a learning organization, in which resources that get involved and make change their daily challenge are valued. **CONFIDENTIALITY.** The activities of Targa Telematics S.p.a. require the acquisition, retention and processing of data that cannot be disclosed to the outside world, or whose untimely or inappropriate disclosure could result in harm to the Company's interests. For this reason, all those who collaborate with Targa Telematics S.p.a. are required to protect the information they come into contact with in the course of their professional activity, as well as to strictly avoid any improper use of the same. More details are available on the corporate website of Targa Telematics S.p.a. **HUMAN RESOURCES.** Human resources represent the cornerstone of Targa Telematics S.p.a.'s development. For this reason, the Company undertakes to involve and raise the awareness of its Workers in order to foster and stimulate the development and growth of its resources, in order to make the most of everyone's abilities. Everyone's conduct must ensure the appreciation of human resources as a distinctive element of our Company. All decisions must be taken by everyone as if the company were theirs. Only in this way will we succeed in being a group oriented toward excellence.

This Policy is also disseminated by publication on the corporate website of Targa Telematics S.p.a.

Treviso, October 25, 2022

Nicola De Mattia  
Chief Executive Officer