

Quality policy

Revision no. 02 issued on 4 June 2019

TO ALL EMPLOYEES

COLLABORATORS

STAKEHOLDERS

Targa Telematics S.p.a. is an influential Italian company active in the boundless panorama of applied information technology. Currently, our business is focused on the development of solutions enabling connection and communication with, from and between objects (IoT) and value-added services that save time, energy and money: knowing the geographical position of people, vehicles and things helps create opportunities, solve problems and satisfy needs.

In order to consolidate our position regarding quality and customer service, we resolve to comply with regulations that will guarantee our products and services to Customers, ensuring that our Quality Management System is always in compliance with the UNI EN ISO 9001:2015 standard.

The Company is strongly committed to the fulfilment of all regulations and applicable laws, and in particular, the technical requirements for vehicles and related equipment.

Our Quality Management System allows: • **STANDARDIZATION OF THE QUALITY LEVEL** • **COSTS REDUCTION** • **INCREASE IN COMPETITIVENESS** • **CONTINUOUS IMPROVEMENT OF THE QUALITY MANAGEMENT SYSTEM** • **CONTINUOUS REVISION OF THIS POLICY, TAKING ACCOUNT OF COMPANY CHANGES** • **IMPROVEMENT OF THE CORPORATE IMAGE**. To be effective in change, it is essential to share common values that represent the identity of Targa Telematics S.p.a. and that naturally inspire the conduct of all members of our organization. Full adherence to them constitutes, for all of us, a goal to be achieved, through everyday conduct at both an individual as well as group level.

OUR VALUES TOWARDS THE OUTSIDE WORLD ARE: STRONG FOCUS ON THE SATISFACTION OF CUSTOMERS THROUGH CREATION OF MEASURABLE AND CONTINUOUS VALUE FOR THEM. We believe that the key to success in a highly competitive environment is Customer satisfaction through the attitude indicated above, identifying and suggesting everything necessary for Customers for their business model. The Customer will be our main reference in making both strategic as well as operational business choices. We will listen to Customers and strive to satisfy their needs and expectations. We will operate in commercial relations as in a partnership, based on maintaining commitments made, on the concreteness of relationships and on the creation of common advantages. **LOYALTY, INTEGRITY AND HONESTY.** We will work with companies and with people according to the highest ethical standards. **CORPORATE IDENTITY.** We want to be recognized as a solid, reliable and united organisation by all our interlocutors and we will work hard to consolidate this image.

OUR VALUES TOWARDS THE INTERNAL WORLD ARE: RESULTS ORIENTATION. We want everyone's decisions, actions and conduct to be oriented towards and aimed at company profitability and cost reduction, through the achievement of results defined with the contribution of everyone, for which everyone must take responsibility in implementing that under their responsibility and dedicate personal commitment to the process of continuous quality improvement, each according to their own attributions and skills. **TEAM SPIRIT.** We want a sense of belonging to the company to develop, through team spirit and mutual collaboration. **SERVICE ORIENTATION.** Each activity is part of a process and each process has a Customer; our colleagues are Customers, and therefore resources to be respected and valued. **CHANGE ORIENTATION.** Targa Telematics S.p.a. is an organisation that learns, in which resources that know how to get involved and make change their daily challenge are valued. **CONFIDENTIALITY.** The activities of Targa Telematics S.p.a. require the acquisition, storage and processing of data that cannot be disclosed to the outside world, or whose inappropriate or untimely disclosure could cause damage to the interests of the Company. For this reason, all those who collaborate with Targa Telematics S.p.a. are required to protect the information they come into contact with in their professional activity, as well as to strictly avoid any improper use of the same. More details are contained on the corporate website of Targa Telematics S.p.a. **HUMAN RESOURCES.** Human Resources represent the cornerstone of the development of Targa Telematics S.p.a. For this reason, the Company undertakes to involve and raise awareness among its employees to encourage and stimulate the development and growth of its resources, in order to maximize the abilities of everyone. The conduct of everyone must guarantee the development of human capital as a distinctive element of our company. Every decision must be taken as if the company were that of the decision maker, only in this way will we succeed in being a group oriented towards excellence.

This Policy is published on the corporate website of Targa Telematics S.p.a.

Treviso, 4 June 2019

The Chief Executive Officer
Nicola De Mattia